

<b>Subject:</b>	UVeritech - Ultra Violet (UV) -16 Machine (Credit Card, Currency and Driver License UV Detection Job Aid)  RD 2200 – 11
<b>Procedure No.</b>	CO 0702 - 0810
<b>Distribution:</b>	All
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<b>Purpose</b>	<p><b>To Communicate:</b></p> <ul style="list-style-type: none"> <li>• How to use the UV – 16 Machine</li> <li>• Swiping Credit and Debit Cards</li> <li>• When to use the UV – 16 Machine</li> <li>• Loaner Customer Transactions</li> <li>• Currency Acceptance</li> <li>• Credit and Debit Cards UV Display –(What you will see)</li> <li>• Currency UV Display – (What you will see)</li> <li>• Driver License Display – (What you will see)</li> <li>• States Currently Without A UV Image On The License</li> <li>• 2010 State Driver Licenses UV Security Listing</li> </ul>

<p>How to use the UV-16 Machine...</p> <p>Swiping credit and debit cards...</p>	<p>Use the job aid as a tool to read Ultra Violet (UV) security features on credit cards, currency and driver licenses and currency.</p> <p>The UV -16 machine, when used collectively with other security features provided on credit cards, licenses and currency will assist you in making the decision to accept or not accept the item for the rental transaction.</p> <p>Another security feature of credit and debit cards is their magnetic strips. The strips are imbedded with customer and bank information read by credit card swipers.</p> <p>The UV – 16 machine does not read credit and debit card magnetic strips. <b><i>If the card is going to be used in the rental process, you must swipe the card into the Bluebird system.</i></b></p>
<p>When to use the UV – 16 Machine...</p> <p>Loaner Customer Transactions</p> <p>Currency Acceptance</p>	<p>Use the UV -16 machine to read the UV security features on all credit / debit card and driver license credentials (excluding Loaner transactions) at the beginning of each rental.</p> <p>Currency, (at cash accepting locations) must be placed in the UV-16 reader immediately upon receipt during the check-in process.</p> <p><b><i>Only customers renting under the Loaner program will be excluded from the Credit / Debit Card and Driver License UV-16 process check.</i></b> These customers generally have relationships extending over many years with our dealerships purchasing new and used vehicles for themselves and their families.</p> <p>Our dealerships can serve as additional Loaner customer information resources, if needed, when customers are renting under the Loaner program.</p> <p><i>However, all currency (at cash accepting locations) will be placed in the UV-16 machine for the customer’s benefit and ours.</i></p> <p>The UV -16 Machine will make it possible for us to inform customers with compromised bills immediately so that they may think back to try and recall where they may have received the bills and notify the appropriate authorities.</p> <p><i>You must not keep the compromised bill(s). The customer should preserve the bills from receiving any further finger prints (wrap the bills in paper) as the customer decides what steps he/she will take next regarding their bills.</i></p>

**Credit And Debit Card UV Display – (What you will see...)**

American Express	<p>AMEX with a picture of a <b>GLOBE</b> in the center of the card between the <b>AM</b> and the <b>EX</b>.                      Or...  <b>AM</b> and <b>EX</b> on the top of the card separated by the words American Express in the middle.</p>
Diners Club International	<p><b>D</b> capitalized in the center of the card.</p>
Discover (Novus older Discover Cards)	<p><b>DISCOVER</b> in the center of the card.                      Older Discover Cards have <b>NOVUS</b> in the center.</p>
MasterCard	<p><b>M</b> and a <b>C</b> on the card.</p>
Visa	<p>A picture of a <b>DOVE</b> in the center of the Visa card.                      A <b>V</b> in the center of the <b>IS</b> of the <b>VISA</b> Logo name.</p>

**Currency UV Display - (What you will see...)**

\$5.00	<p>Blue security thread to the left of the President's picture.</p>
\$10.00	<p>Gold security thread to the right of the President's picture.</p>
\$20.00	<p>Green security thread to the left of the President's picture.</p>
\$50.00	<p>Yellow security thread between the <b>D</b> and <b>O</b> in the word <u>Dollars</u>.                      Or...                      Yellow security thread to the right of the President's picture.</p>
\$100.00	<p>Pink security thread to the left of the President's picture.</p>

**License UV Display - (What you will see...)**

State Licenses

The UV-16 Machine will read the UV security features of many Licenses. The UV security features displayed will vary by state and district.

States currently **without a UV Image** on the License

- Arkansas,
- Maine,
- North Carolina,
- North Dakota,
- South Carolina, and
- Tennessee

***A 2010 State Driver License UV Security Features listing appears on the next two pages.***

## 2010 STATE DRIVER LICENSES

### *UV Security Features Visible When Using Your "Fraud Fighter™" UV Detector*

<b>Alabama</b> Current license has state's seal in UV ink on front; prior license no UV features.
<b>Alaska</b> "Alaska" repeats on left and right edge of license and is visible under UV light.
<b>Arizona</b> "Grand Canyon State" and state silhouette in holographic overlay with state seal; state seal visible on front of license under UV light.
<b>California</b> Multicolor state flags will appear on lower front of license; usually can see 3 under UV light.
<b>Colorado</b> State seal appears in UV ink for all licenses after July 2002
<b>Connecticut</b> License number, holder's name, birth date and two lighthouses visible on front in UV ink.
<b>Delaware</b> Holographic overlay with repeating pattern of horse and rider; state seal in UV ink on back.
<b>District of Columbia</b> Has security over lay with "WASHINGTON DC" and "THE AMERICAN EXPERIENCE" visible under UV light.
<b>Florida</b> Large photo ID license – secondary ghost image and holders last name under UV. Smaller photo IDs will display State Seal and camera number overlapping photo plus vertical "FLORIDA".
<b>Georgia</b> New 2009 IDs (fine line background) front state seal and "Georgia" in OVI that glows under UV light. Prior IDs no UV features
<b>Hawaii</b> Current – "HAWAII" repeats across left and right edges of license and is visible under UV light. Prior - repeating holographic overlay of a Hibiscus flower and "ALOHA STATE".
<b>Idaho</b> A Holographic pattern of gold state outline and name visible under UV light; gold state seal repeats under UV light.
<b>Illinois</b> Current license -A portion of "ILLINOIS" repeats across the face of the license under UV light. Prior license – "A Safer State with .08" repeats across license
<b>Indiana</b> Newer licenses; holder's name, birth date across bottom of larger photo visible under UV light. Prior IDs show a Pattern of torch and stars (2004)
<b>Iowa</b> Current - state name and flower repeat in overlay. Prior - State name repeats in UV ink, with final "IOWA" preceded by two stars.
<b>Kansas</b> Current license has row of state flower and "KANSAS" across top under UV. (2005)
<b>Kentucky</b> "THE BLUE GRASS STATE" visible under UV, repeating security feature of stylized "K" within a box and "KENTUCKY TRANSPORTATION CABINET" micro printing.
<b>Louisiana</b> Current License: State seals repeat in full-color UV ink, optical variable device of state outline; fine line printing of heading.
<b>Maryland</b> 2004 - current License: "Maryland" repeats across the face of the license
<b>Massachusetts</b> Current fine line background license: State seal repeating in UV ink. Prior license: pattern of MA repeating across face of license
<b>Michigan</b> Current enhanced fine line license – two state seals visible under UV light. Prior License – one state seals in center of license.
<b>Minnesota</b> Current license: Holographic state seal under UV light. Prior license has holographic state name and snowflakes; loons visible under UV light.
<b>Mississippi</b> Current license: repetitive holographic pattern of state seal and "DPS".
<b>Missouri</b> Current license: outline of state and "SHOW ME". Prior License: "MISSOURI" running through license appears under UV light
<b>Montana</b> Current license: Repeating pick and shovel in UV ink. Prior License: "MONTANA" repeats diagonally across license in UV light

<b>Nebraska</b> Current fine line license: "Ne" from Nebraska fluoresces under Fraud Fighter UV light as well as star on bottom right of photo. Prior license: variable pattern of state name and seal appear under UV light.
<b>Nevada</b> Current fine line background license: Repeating state seal under UV light. Prior license (2008) no UV features.
<b>New Hampshire</b> Current license "New Hampshire" appears twice vertically at left and right. Prior license gold "New Hampshire" as same style as heading appears under UV light.
<b>New Jersey</b> Driver's name and DOB in bottom half of large photo appears under UV light.
<b>New Mexico</b> Current license: "NEW" and "MEXICO" diagonally across the center and a row of small squares are visible under UV light. Prior: on back of license state symbol and state name appears under UV light.
<b>New York</b> Current – two coat of arms will appear, one in center visible under UV light and a smaller coat of arms across top of photo. Also "NY" repeats in rows across the back visible under UV light. Prior license: one large coat of arms under UV light on front.
<b>Ohio</b> Current fine line background license: State outline in upper right photo corner fluoresces under UV light.
<b>Oklahoma</b> Current license: Ghost image; state seal and Dept. of Public Safety seal also repeat under UV light. "Oklahoma" repeats in background on front of license.
<b>Oregon</b> "Oregon" is diagonally repeated on front of license and is also visible under UV light.
<b>Pennsylvania</b> Current has keystone outline enclosing "PA" repeating across top and visible under UV light; also "PA" repeats on back in UV. Prior license under UV will fluoresce "Pennsylvania" pattern repeating on back.
<b>Rhode Island</b> Current has state flag emblem visible under UV light. OVD embedded pattern of "RIDMV" and state seal visibly in overlay.
<b>South Dakota</b> "South Dakota" repeats in stylized script across front of license.
<b>Texas</b> Current license the first of the three stars on front in the data area will fluoresce under UV light, on back ghost image and birth date visible under UV light. Prior license: repeating "TEXAS" in metallic ink and is visible under UV light.
<b>Utah</b> Current fine line background license has "UT" repeating under UV light. Prior license will display multiple state seals appear under UV light.
<b>Vermont</b> Current License - "Vermont" appears and repeats diagonally across top and horizontally across bottom front of license under UV light.
<b>Virginia</b> Current has state seal, DMV logo and text visible under UV light (2009), prior license has no UV features.
<b>Washington</b> UV-sensitive state seal, image of state seal appears across middle license visible under UV light.
<b>West Virginia</b> Current license, green line of state outline with yellow overlapping "WV" repeats across middle and a green and yellow state seal overlaps photo at bottom left.
<b>Wisconsin</b> Current license - wavy stripes visible under UV light. Prior license has a holographic pattern of state name & state seal plus "WISCONSIN DEPARTMENT OF TRANSPORTATION" appears under UV light.
<b>Wyoming</b> Current license a ghost image will appear under UV light. Prior license repeating pattern of "Wyoming" appears under UV light on front of license.